Engaging NewcomersPromising Partnership Practices

MAPS Alberta Capital Region

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The Project

- Conversations with newcomer families regarding their engagement with social supports and services
- Identifying what factors facilitate engagement, barriers to engagement and what factors contribute to disengagement

What fueled the need for this project

We know what services are available

 We don't always know how people experience the services

What research/knowledge helped your project take shape?

- Wisdom and expertise of our colleagues
- Wisdom and experience of individuals/families using services

Trust
Care and
Respect



If there is anything I learned from the experience of coming here it's that you have to be dependent on other people to be kind enough to tell you about organizations that can help you.

Lessons learned re: promising partnership practices

Social Change requires collaboration, lived experience, professional wisdom, compassion and courage



Contact & Credits

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Special thanks to:

- Presentation template by <u>SlidesCarnival</u>
- Photographs by <u>Unsplash</u>